



Parent Information Handbook 2020

A guide for new and existing parents

Welcome

The Staff and Committee of Wongan Cubbyhouse extend a warm welcome to you and your child(ren). We hope that our association will be a long and happy one. Our centre is run by a community based committee, comprising of parents and community members. We encourage you to take an active role in the running of the centre by joining the committee at some stage.

Part funding for the centre is made available through a grant provided by the Federal Government (CCCF - Sustainability Support), with the aim of giving families the opportunity for their children to attend quality early childhood learning facilities, whilst ensuring they are provided with safe and stimulating play experiences.

Centre Philosophy

At Cubbyhouse, we strive to provide high quality early childhood education and care that meets the needs of children and parents through excellence in service, role modelling, innovation and leadership.

We are committed to providing a safe, nurturing, high-quality service that is formed from play-based, hands on experiential learning. We feel that children's learning and development is holistic and occurs throughout all aspects of the child's unique life. Our educational programs provide a range of experiences that stem from and meet each child's individual interests and development, whilst also being stimulating and most importantly...fun!

We work to develop caring, respectful and responsive relationships with children of all ages by partnering with families to support a child's growth and development. We believe that each staff member brings fundamental and personal qualities to the centre environment such as empathy, respect, warmth and a passion for learning. In the importance of creating an environment of harmony where the personal and professional contributions are valued, communication is open and non-judgemental and confidentiality is maintained.

Our learning environments are open, stimulating, nurturing and adaptable to the individual needs of each child. We are dedicated to ensuring sustainable practices are upheld and through continuous improvement, we strive to be better tomorrow than we are today. Cubbyhouse staff hope to teach the children in our care to respect and appreciate nature, our environment and grow up to be environmentally responsible adults.

We believe all children have the right to be treated equally and with respect, regardless of ethnicity, language, ability, social background or gender. We encourage parent, family and community involvement and acknowledge that each person has something unique to offer to our centre, whether it is through tradition, values, religion or experience. As advocates for our profession, it is also important to share our knowledge and experience with all involved with Cubbyhouse.

Centre Information

Located at 3 Stickland St, Wongan Hills, 6603

P: (08) 96711811 F: (08) 96711714 M: 0488 004 949

Email: admin@wongancubbyhouse.com.au

Website: www.wongancubbyhouse.com.au

Facebook: (Public) Wongan Cubbyhouse (Closed Group) Cubbyhouse Parent Community Page

Instagram: @wongancubbyhouse

The centre is open Monday to Friday 8:15am – 5:15pm

The centre is open 49 to 50 weeks of the year, closing for 2 to 3 weeks over the Christmas holiday period depending on need. The centre is not open on public holidays.

The office is currently attended every day but Thursday. Office hours are 9am to 2:30pm. We ask that all non-urgent business be conducted during these hours to allow the staff to give full attention to the children.

The centre is run by a voluntary committee made up of parents and community members. The committee is elected each year at the annual general meeting usually held at the end of October.

Your current committee are:

President: - Katelyn Borovina

Vice President: - Kristie Frearson

Committee: - Jade Keeffe
- Dominique Thiar
- Eileen Beneke
- Jaime Hanson

Staffing

The centre is currently licensed for 28 children but runs at a maximum capacity of 19 children.

Staff/child ratios are in accordance with the Education and Care Services National Regulations 2012.

Staff ratios are as follows:

AGE 0 - 2years	1 staff member for up to 4 children
AGE 2 - 3 years	1 staff member for up to 5 children
AGE 3 - 7 years	1 staff member for up to 10 children

One staff member, holding a current *First Aid* certificate (including *Emergency Asthma and Anaphylaxis*) is always present. All contact staff are required to hold a *Working with Children Check* and current *Police Clearance*.

Our current staff:

- Jillian Johnson (2IC) – Diploma Early Childhood
- Susannah Sellars (2IC) – Diploma Early Childhood
- Melissa Pascoe (Administrative Co-ordinator) – Cert 3 Early Childhood, Studying Diploma Early Childhood
- Jane Liu (Centre Manager) - Diploma Early Childhood
- Belinda Boyce (Educator/Relief 2IC) – Cert 3 Ed Support, Studying Diploma Early Childhood
- Rachel White (Educator) – Cert 4 in Ed Support
- Sarah Taylor – (Educator/Relief 2IC) Cert 3 Early Childhood, Studying Diploma Early Childhood
- Claire Brennan (Educator/Relief 2IC) – Diploma Early Childhood, Studying Bachelor of Early Childhood Teaching
- Tyler Turner (Educator) – Studying Cert 3 Early Childhood
- Kristy Kelly (Educator) – Studying Cert 3 Early Childhood
- Georgina Dibsall (Educator) – Cert 3 in Ed Support
- Katie Anderson (ECT contact) Bachelor of Early Childhood Teaching

Policies

All our policies and procedures meet the requirements of the Education and Care Services National Regulations 2012. They are kept in the white folder in the foyer and are available for your viewing anytime.

Fire and evacuation drills are practised on a regular basis and documented as per the Education and Care Services National Regulations 2012. Evacuation plans can be found on the internal door into the centre and throughout the centre.

Enrolment Information

**An Enrolment pack consists of a Parent Handbook, Enrolment Form, Fees Bookings & Orientation Policy and a Direct Debit Form.

An Enrolment form must be completed and signed by the enrolling parent or guardian and a copy of your child's birth certificate and an Australian Immunisation Record (AIR) that is no older than 2 months must have been sighted and a copy kept by centre management before your child may attend the centre.

Fees current @ 1st July 2019 are

Full Day session (8.15 – 5.15)	\$105.00
Half Day session (8.15 - 12.45 or 12.45 – 5.15)	\$52.50
Full Day 3pm pickup (8:15 – 3:00)	\$78.75
Casual Hourly Rate	\$15.00
After School Session (2:30/3pm-5:15)	\$37.50
Late Collection Fee	\$1.00 per minute (\$5/minute after 3 rd late collection)

**Please note that with the government child care subsidy our families pay as little as \$20.21 and up to \$52.50 for a full day session only

While permanent bookings are preferred, casual bookings are often available.

School pick-up is offered with after school care. See *Enrolment Form* for permission consent.

Fees are charged for each session which you have a permanent booking. No concessions are given for sick days or holidays, regardless of whether you have a medical certificate.

Casual bookings, if they are no longer needed, will still be charged the full fee unless cancelled at least a week (minimum) before booking date or before 10am of the Friday before the booking.

Casual bookings made for 3 weeks in a row on the same day/time each week will then be classed as a permanent enrolment and permanent booking rules will apply.

**A flat rate of \$52.50 will be charged on a public holiday closure regardless of whether you have a full day or half day enrolment on that day (or your usual fee if less than \$52.50).

Payment of Fees

Fees are to be paid to Wongan Cubbyhouse Inc one week in advance using the centre's Debitsuccess system (form included in enrolment pack & is to be filled out at time of enrolment)

- Payments can be made via direct debit or credit card whichever you specify on the form
- Fees can be paid weekly or fortnightly whichever you nominate on the form
- All transaction fees are outlined on the direct debit request form.
- Details of an individual's account are confidential and are stored appropriately.
- Individual families may access their account/enrolment records at any time.

If a payment is declined (ie: insufficient funds in your account) we are notified by Debitsuccess. You will be given the opportunity to pay outstanding fees within 7 days before your enrolment is cancelled. Continual declined transactions will result in your enrolment being cancelled.

Termination of enrolment

Written notice 2 weeks in advance is needed to cancel a permanent booking or fees will continue to be charged.

Casual bookings need to be cancelled at least a week (minimum) before booking date or before 10am of the Friday before the booking. If notice of cancellation is not given in this time and your child is then absent you will be charged the full fee for that day.

For more information please see the *Fees, Enrolments and Orientation Policy* enclosed with enrolment pack.

Authorised to Collect List

It is the legal guardian's responsibility to decide who is eligible to collect their child from the centre. If staff are in doubt, a child will be detained until notification is received. When enrolling your child, please notify us of all people authorised to collect your child. If you wish to add to this list, you must do so in writing before that person presents at the centre to collect your child. Persons authorised other than parent or legal guardian to collect your child must bring in suitable photo ID to be used as confirmation for staff members.

*Please note your 'Authorised to Collect' list does not roll over to the New Year. You will need to make sure anyone authorised to collect your child/ren is added to your 2020 enrolment form. This can be updated (by parents/guardians) by written notification at any time throughout the year.

**Please also note that any person under the age of 18 is unable to pick up your child from our care.

Immunisation

Wongan Cubbyhouse actively encourages all parents to fully immunise their child. If you choose not to immunise your child they are unable to be enrolled at the centre.

An AIR Immunisation history statement less than 2 months old will need to be provided for all new enrolments. This can be obtained through your myGov account.

It is the parent's/guardian's responsibility to keep their child's immunisation up to date and provide the centre with an updated AIR statement whenever immunisations are received to keep your current enrolment.

Signing your child in and out of the centre

It is a legal requirement to sign every child in on arrival and out on departure from the centre each day of attendance. Absences from normal attendance (eg. pick up child for appointment then drop off again) must also be recorded

All signing in and out of the centre is now done via the Kiosk system (tablet). Your mobile number will need to be entered into the system (as per your child's enrolment form) to be able to sign your child in and out. This applies to anyone you wish to have authorisation to pick up your child/ren. Please make sure they are added to the enrolment form with a current phone number.

Please inform staff immediately if

- * Your child is absent for any reason
- * Custody/access arrangements have changed
- * Your address/telephone number have changed
- * Your child's immunisation has been updated.

Children must be accompanied into Cubbyhouse on arrival. Staff must be made aware of the child's arrival. It is vital that parents adhere to these procedures as they are in place to protect your child, especially in situations regarding legal responsibility/custody.

It is essential your child/ren are picked up by 5:15pm (or the end of their session time) and not dropped off before 8:15am (or the start of their session time).

Any children remaining at the centre after 5.15pm puts the centre in breach of its licensing conditions and monetary penalties are applicable.

For children picked up after 5:15pm or any time after their allocated end of enrolment time, a late collection fee of \$1 per minute per child will be charged.

****After the 3rd occurrence of the \$1 late collection fee being charged, all late collection fees thereafter (until the end of the year) will increase to \$5 per minute per child.**

Children often become distressed when left longer than expected and all the other children have been picked up. A phone call is ESSENTIAL if something unexpected happens. A late fee will be charged to cover staff costs.

Attendances / Absences

It is important to maintain regular attendance on your booked days to provide consistency for your child. Children find security in routine and changes can become disorienting.

We do often have a waitlist for casual bookings and it is our policy that if we have an absentee from our permanent bookings for the day we will fill the position with a casual from the waitlist.

If you are planning on being absent and know in advance please let the Administrative Co-ordinator or educator in charge know verbally and in writing. This can be done via email or a note left with the Administrative Co-ordinator. Staff are often giving the children their full attention and messages do not always get conveyed.

If your child is to be absent for the day due to illness or unforeseen circumstances or will not be in until after 10am on the day of their booking please let the staff know as soon as possible. If you have not advised us of your late arrival (after 10am) we may have filled your child's spot with a casual booking and your child will not be admitted for that day. We do often have a waitlist and positions can be taken as a one off booking if we know we have room.

Loyalty Incentive

Cubbyhouse offers a loyalty incentive for families with a permanent booking. This incentive means that **each** child with a permanent booking is entitled to **up to** four charge free days per calendar year. These 'free days' can be used anytime during the year but do not accrue year to year. They can be used if the child is sick, away or on holiday. To claim a free day you must inform the Centre Co-ordinator or Administrative Co-ordinator in advance or on the morning (by 10am) of the day you wish to be charge free.

If your child is enrolled on a permanent booking:-

- By the end of the first week in term 1 (school term) then you are entitled to four free days.
- After the end of the first week of term 1 but before the end of the first week of term 2 then you are entitled to three free days.
- After the first week of term 2 but before the end of the first week of term 3 then you are entitled to two free days.
- After the first week of term 3 but before the end of October then you are entitled to one free day.

Family Assistance Entitlements – Child Care Subsidy

If your family taxable income is less than \$352,453 per year then you are eligible for the Government Childcare benefit called Child Care Subsidy (CCS) as long as you meet some basic criteria. CCS is a single-means tested payment. Eligibility for CCS will be based on an activity test but the minimum hours of care that all families are eligible for is 24hrs per fortnight – over one full day of care per week. For more information on CCS (Jobs for Families Child Care Package) please go to the Department of Education and Training website www.education.gov.au/ChildCarePackage. On this page there is information on the Jobs for Families Child Care Package and CCS. Also, there is a link to a simple easy to use 'Family Child Care Subsidy Estimator.' The estimator will ask you to input

your annual family (combined) income before tax, hours of work related activities (of the person who does the least hours per fortnight of work, training, studying or volunteering), how many children you have in child care and the type of care (Cubbyhouse is centre based care). To access the Child Care Subsidy (CCS) you will need to have a myGov account. Through your myGov account is where you access the Child Care Subsidy Assessment and keep your details updated. It allows you to make changes and approve subsidies without having to contact Centrelink directly. All families need to provide their Child's CRN and the claiming parent's CRN regardless of whether you are claiming or not and all subsidies are paid direct to the centre and only a Gap fee is charged direct to families. It is your responsibility to ensure you have completed your Child Care Subsidy assessment on MyGov. If your registration is not done correctly, you will be charged at full rates until your CCS is confirmed and received by the centre through the CCMS system. The centre operates under the Federal Government's Child Care Management System (CCMS) and the centre is an approved service not a registered service.

Our records are updated online when you make any changes to your myGov account. We do not have access to any information regarding your income or other payments that you are receiving. All information that we do have is kept strictly confidential and can only be accessed by centre management and the Committee President.

General Centre Information

Your Child's First Day

Going to a child care centre for the first time can be difficult and confronting for some children. Here are some tips to make this transition period easier for your child and you!

- * Make an appointment to come to the centre with your child before their first day for a free 'Stay & Play' session. Talk to the staff, see how the room is run and become familiar with the routine.
- * Join in the activities and encourage your child to participate. Art work done at Cubby can be taken home. Pin it up and talk to your child about how much fun it was completing their picture.
- * Bring in a family photo to be kept at the centre on our family tree in the foyer.
- * When you feel comfortable that your child is settling, drop them off at the centre, say goodbye and leave. We do not encourage you to "sneak" out while your child is not looking as this has a negative effect on the child.

All children are different and some will settle quicker than others.

Try not to blame yourself, or feel guilty if your child cries when you leave, or does not settle easily. It is a new experience for both of you and one which needs to be handled gently. This may be the first time your child has been away from you! If you are concerned you can ring the centre and find out how your child is doing. Staff are more than happy to field questions from you and make you feel more comfortable about your child's progress. If a child is crying on arrival, it is suggested that parents leave, then phone after about 15 minutes to assess the situation. If a child becomes distressed due to their parents absence, we will contact you and see how you wish to handle the situation.

Baby Routine

The baby's activities concentrate on physical co-ordination (gross and fine motor) and social/emotional development, with constant verbal interaction and expressive storytelling in order to stimulate language. As for all the children in the centre, there are many willing arms to hold, comfort and rock. The centre will do its best to accommodate sleep routines that you have in place for your babies at home.

Daily Routine

The centre aims to run each day with the same routine as children respond positively to routine. From time to time, certain circumstances or special activities may see a variation in the routine but generally the day is as follows:-

8.00am - Staff arrive and set up for the day.

8.15am - Open for business and children start arriving.

Free play until 9.15am when everyone has arrived. Free play involves drawing, puzzles, blocks etc.

9.00am - Staff prepare morning tea.

9.15am - Pack away and move to the mat

9.15am - 9.25am - Circle time. This includes singing, counting, alphabet, story time, today's date/weather and news time.

9.25am - 9.30am - Hand washing ready for morning tea.

9.30am - 10.00am - Morning Tea.

10.00am - 10.30am - Nappy change and toileting

10.00am - 11.25am - Aged based activities both indoor and outdoor and free play.

11.25am - Hand washing.

11.00am - 12.00 pm – Staggered lunches to accommodate each child's individual wants and needs.

12.00pm - 2pm - Rest/Sleep time.

12.30pm - 12.45 pm - Transition time—those children going home get their shoes etc organised.

2.00pm - 2.45 pm - Quiet play as everyone finishes off their rest/sleep. Nappy change and toileting.

2.45pm - Hand washing ready for afternoon tea.

3.00pm - 3.30 pm - Afternoon tea

3.30pm - Nappy change and toileting

3.30pm - 5.00 pm - Aged based activities both indoor and outdoor and free play.

5.00pm - 5.15 pm - Children get ready to go home

During times of extreme weather conditions, the daily routine is adapted to avoid the sun, heat and rain.

Rest / Quiet Times

Staff aim to facilitate the continuation of the routine that families have established at home as much as possible whilst your child is at the centre. Children who need a sleep in the afternoon will be encouraged to have one after lunch. Children are not encouraged to bring toys from home, however dummies/security blankets/sleep toys are allowed (see Sleep Policy). If you are attending the centre between 12.30 pm and 2pm we ask that you do so quietly as it is the main rest time. Older children who no longer have an afternoon sleep are still required to rest before they are allowed to participate in quiet activities such as the iPads, puzzles and books.

Food

Children attending the centre at lunch time are required to bring their lunch in a clearly labelled container. Parents are to provide any formula for bottles that their children will have while at the centre, as well as a water bottle that can be left at the centre for your child. Baby's special requirements are to be sent ready to be served. Cubbyhouse encourages a healthy diet and strongly discourages junk food. We do have a microwave so we can heat up lunches. Please write any instructions on their lunch. A typical lunch would consist of a sandwich plus a few extras such as yoghurt, muesli bars, crackers cheese etc.

Morning and afternoon tea is supplied by the centre and is a combination of fruit and veg, dry crackers, cheese, toast etc. Fruit is the main basis of morning and afternoon tea with the other items being classed as a special treat once the fruit is eaten. A full menu is displayed on the notice board.

Please note that it is the responsibility of parents that any pre-made bottles provided to the service are accurately prepared as per manufacturers guidelines.

If your child has any food allergies, please note it on your enrolment form AND discuss it with centre management.

We currently have children attending the centre with allergies and are a Nut Free centre.

Here are some ideas for snacks to be provided by parents in lunch boxes:

- * Any type of fruit - dried or fresh
- * Vegetables like carrots or celery
- * Pikelets or mini quiches
- * Pretzels/Crackers - rice or sandwich
- * Sultanas or raisins
- * Cheese

Clothing

All clothes need to be clearly labelled with your child's name. It is advisable to provide a complete change of clothes for each child. Disposable or cloth nappies are acceptable. Nappy changing equipment needs to be provided by the parent, this includes *at least 4* nappies for a full day session, and nappy rash cream if required. Wipes are provided by the centre. Hats must be worn at all times during the year to be allowed to play outdoors and Cubbyhouse provides a legionnaire style hat for each child. Children should be dressed appropriately for the weather. We do not accept clothing such as singlets and thin straps due to the harm that can be done by the sun (see Suitable Clothing Policy)

Sunscreen

As per our Sun Protection Policy, "Parents need to apply sunscreen to their child/children upon arrival at centre and then sign the Sunscreen Record and record time sunscreen applied"

Sunscreen will be reapplied throughout the day where necessary.

You should note on your enrolment form if your child is allergic to any brand of sunscreen, discuss it with the staff and provide an alternative sunscreen for your child.

Medication / Medical Conditions

All medications, ointments, drops etc MUST be handed directly to a staff member. A medication form must be completed and signed prior to any medication being administered. Your child's name should be printed on the label of the medication. Authority cannot be given for medicines or treatments prescribed to an adult, or another child. We are aware that some medications are purchased over the counter and therefore do not carry instructions from the pharmacist. These will be given in accordance with your instructions. If there is any doubt regarding a medication or treatment, the centre staff reserve the right not to administer it. Please note we will not give any medication that is passed its used by date.

MEDICATIONS SHOULD NOT BE LEFT IN THE CHILD'S BAG AT ANY TIME

Please refer to the *Medication & Medical Conditions Policy* for more information

If your child has a known medical condition at time of enrolment please discuss with centre management before your child enrolls and request a copy of the Medication & Medical Conditions Policy

Illness

In group situations, controlling the spread of infections amongst children and staff is of utmost importance and can be difficult. The centre follows the National Health and Medical Research Council's (NHMRC'S) recommendations regarding the exclusion of children and staff from the centre due to illness, as outlined in the "5th Edition Staying Healthy – Preventing infectious diseases in early childhood education and care services". For further information, please see the *Illness and Infectious Diseases Policy*.

If during the day a child becomes ill, every effort will be made to contact the parent/guardian or emergency contact person.

As a general rule, for example, a child with a temperature of 37.5 degrees or higher should not be brought in for the day.

If during their session a child presents with a temperature of 37.5 C or higher their parent, guardian or alternative emergency contact will be contacted to collect that child from the centre.

If a child becomes ill and is sent home, they will not be allowed to return to the centre during that same session time. They may return for their next booking time or in the case of infectious diseases they will need to wait the recommended exclusion period for that illness.

It may be necessary to collect your child from the centre, it is essential therefore, that you advise us of any change of address, telephone contact details or emergency contact arrangements.

The Centre Co-ordinator or staff member will call an ambulance in case of an emergency and the cost will be borne by the parents. You are strongly advised to take out personal ambulance cover.

Below is a table of common childhood conditions and their exclusion times

- * Conjunctivitis - exclude until treatment is completed and NO discharge from eyes
- * Chicken Pox - incubation period 14 -16 days. Exclude until all blisters have dried and formed crusts
- * Head Lice - exclude until day after treatment has begun (minimum 12 hour exclusion) & no live lice
- * Meningitis - exclude until a medical certificate is provided
- * Diarrhoea - exclude until 24 hours after last loose bowel movement
- * Vomiting – exclude until 24hours after last vomit
- * Colds and runny nose - exclude until mucus is clear
- * Whooping Cough – exclude for 21 days from onset of symptoms or until an appropriate antibiotic has been taken for at least 5 days

Any child, who presents at the centre with any of the above conditions, will be sent home. Please take the time to attend to your child's medical needs as having your child sent home inconveniences both the parent and the centre.

Excursions

We will be conducting excursions within the community as per our Excursions Policy. Parents will be given due notice in advance of an outing and can advise the educator in charge if they do not wish their child to be included in the excursion.

From time to time, there will be incursions. People with special skills, eg. Police, Fire, Cultural may be asked to visit. Staff will accompany any visitors at all times.

Family Involvement

We appreciate that many families are busy and being involved with the centre may be hard, however, if you could ever spare some time, staff would really appreciate it. Here are some ideas in which you can assist:

- * If you can draw, sometimes we need posters - these can be done at home
- * Bringing in pets when it is suitable to the theme
- * If you play an instrument, perhaps you could play for the children
- * Bring in something from your culture - music, food, costumes or books
- * Making dress ups or dolls clothes
- * Busy bees, gardening roster and fundraising activities

Programming & Observations

The centre's program is based on the needs of each family and each individual child.

The program reflects the centre's philosophy and aims to provide a wide range and depth of experiences for the children.

A high priority is having safe and hygienic equipment, facilities and good manners and common courtesies with lots of one to one contact.

A programming file is displayed in the foyer at all times for parent viewing and covers the Early Years Learning Framework. The program is written based on observations taken on each child. Parents may access the observations on their child. Please ask centre management or educator in charge if you wish to have access to your child's file.

The Kinderloop Program is used at the centre. It is a free to download APP available on any smartphone/tablet which provided a secure way for our educators to share information with you through real-time updates. Each Kinderloop is a private closed loop and photos are only shared with authorised family members and cannot be shared across the web. Extra information and a link to the App can be found on their website <http://kinderloop.com/> or please ask any of our Educators for more information.

Behaviour Management

Children need to learn how their behaviours and actions affect themselves and others and develop the skills to regulate their behaviours independently. Children will be supported to manage their own behaviour, respond appropriately to the behaviour of others and communicate effectively to resolve conflicts in developmentally appropriate ways on a daily basis

A copy of the *Guiding Children's Behaviour Policy* is available for more information.

Grievances & Complaints

We encourage you as parents to communicate with staff at all times. If you have an issue with your child's care please approach the Centre Co-ordinator, Administrative Co-ordinator or Centre Manager with any complaints, problems or difficulties. Discussion will often lead to a resolution. If a satisfactory resolution is not achieved, then the matter should be referred to the committee in writing. (A copy of our Grievances and Complaints Policy is on our notice board)

Confidentiality

Regulation 181 of the Education and Care Services National Regulations 2012, requires information relating to all clients of the centre to be dealt with in a confidential manner. No information regarding any child at the centre will be disclosed or communicated to others outside the centre without prior consent from the parent/guardian

Centre Assessment

The centre is assessed by the Education and Care Regulatory Unit on all 7 areas of the National Quality Standards. Each area is marked as either *Significant Improvement Required*, *Working Towards*, *Meeting* or *Exceeding*. The Centre was assessed in August 2017 and has received a centre rating of *Exceeding*. More information on the centre's assessment and rating can be found on the centre's information board in the foyer.

(This information is current as at Nov 2019)